

Appendix 2 – Food Safety Service Plan: Reactive Activity

Reactive Tasks	Level of activity		Risk Monitoring
	Predicted Activity 2020-21	Recorded activity 1 Oct 2020 – 30 Dec 2020	RAG Status
Complaints and service requests about food and about/from food businesses ¹	550	289 (486 to date)	G
FHRS re-score requests	30	4 (9 to date)	R
Food, water and environmental samples taken	25	0 Nil to date	G
Infectious disease control - notifications of food-borne/food poisoning illnesses	80	79 (36total to date)	G
FSA food alerts for action	2	2 (3 in total)	G